

Legal Policy – EPM Global Ltd

1. Introduction

EPM Global Ltd is a specialized provider of security consultancy, risk management, and security personnel services. Our commitment to professionalism, compliance, and transparency is reflected in our strict adherence to legal, regulatory, and industry standards.

This legal policy outlines our responsibilities, policies, and procedures concerning data privacy, compliance, quality assurance, legal accountability, and other key operational areas. By using our website and services, you acknowledge and agree to the terms set out in this policy.

2. Data Privacy, Protection & Security

EPM Global Ltd prioritizes the protection of personal and sensitive data. We strictly comply with the **Data Protection Act 2018**, the **General Data Protection Regulation (GDPR)**, and other applicable data protection laws.

We ensure that:

- All data is processed lawfully, fairly, and transparently.
- Personal information is collected only for specified and legitimate purposes.
- Appropriate security measures are in place to safeguard against data breaches and cyber threats.

For further details on how we collect, use, and store personal data, please refer to our [Privacy Policy](#).

3. Contact Information & Inquiries

For any inquiries or legal requests, you can contact us through the following channels:

- **Contact Form** – Available on our website.
- **Email** – office@epmgpartners.com
- **Postal Mail** – See the address listed in the website footer.
- **Phone** – Contact details are available on our website.

4. Communication Preferences & Opt-Out

If you wish to opt out of marketing communications or other correspondence from EPM Global Ltd, you may:

- Use the **unsubscribe option** in emails.
- Send an opt-out request to **office@epmgpartners.com**.
- Contact us via phone or in writing.

For more information on data usage, please see our **Privacy and Personal Data Protection Policy**.

5. Email Disclaimer

All email communications from EPM Global Ltd, including attachments, are **confidential** and intended only for the designated recipient(s). If you have received an email in error:

- **Do not** copy, distribute, or take action based on its contents.
- **Notify the system administrator** immediately.
- **Delete** the email from your system.

The views expressed in emails from EPM Global Ltd employees may not necessarily reflect the official stance of the company.

6. Quality Assurance & Ethical Conduct

EPM Global Ltd upholds the highest standards of professionalism and ethical conduct. Our security personnel are rigorously recruited, trained, and vetted in compliance with **British Standards BS8507 (Close Protection Services) and BS7858 (Recruitment & Vetting)**.

We maintain:

- **A strict Code of Ethical Conduct**, ensuring integrity in all operations.
- **Continuous improvement** through training and quality assurance.
- **Confidentiality agreements** with staff and third parties to protect client information.

To learn more, please refer to our [Quality Policy](#).

7. Legal Accountability & Liability

EPM Global Ltd takes **full legal responsibility** for the services we provide. We operate ethically and responsibly, ensuring compliance with all relevant regulations.

Key legal aspects of our services include:

- **Risk Mitigation & Due Diligence** – We conduct thorough security risk assessments for clients.
- **Liability & Indemnity** – Our operations are covered by comprehensive insurance policies.
- **Client Responsibilities** – While we provide expert security services, clients must also adhere to safety protocols and legal requirements.

8. Compliance & Accreditations

EPM Global Ltd adheres to national and international security standards. Our accreditations include:

- **ISO 9001** – Quality Management Systems Certification.
- **UK Safer Security Accreditation** – Ensuring compliance with best security practices.
- **Full Compliance** with the **Private Security Industry Act 2001**.

These certifications demonstrate our dedication to operational excellence and regulatory compliance.

9. Intellectual Property Rights

All content on this website, including text, images, logos, videos, and other materials, is the **intellectual property of EPM Global Ltd** unless stated otherwise. Unauthorized reproduction, distribution, or modification of any content is **strictly prohibited**.

If you wish to use our content for any purpose, please contact us for written permission.

10. Third-Party Services & External Links

Our website may contain links to third-party websites or services. EPM Global Ltd does not control, endorse, or assume responsibility for any third-party content, privacy policies, or security practices.

Users are advised to review the legal policies of any external sites they visit.

11. Equal Opportunities & Sustainability

EPM Global Ltd is committed to fostering **diversity, inclusion, and sustainability** in our operations.

- **Equal Opportunities** – We promote a fair and inclusive work environment, providing equal employment opportunities regardless of gender, ethnicity, disability, or background.
- **Environmental Sustainability** – We actively minimize our ecological footprint by implementing **energy-efficient measures** and reducing waste.

Our sustainability efforts extend across our supply chain and operational processes.

12. Limitation of Liability

To the extent permitted by law, EPM Global Ltd shall **not** be liable for:

- Any **indirect, incidental, or consequential damages** arising from the use of our website or services.
- Losses due to **unforeseen security threats, cyber-attacks, or third-party actions**.
- Service disruptions beyond our reasonable control, including **force majeure events** (e.g., natural disasters, war, or government actions).

Clients and website users acknowledge that security services inherently involve **calculated risk**, and while we employ best practices, absolute risk elimination is not guaranteed.

13. Governing Law & Dispute Resolution

This **Legal Policy** is governed by the laws of **England and Wales**.

In the event of a dispute:

- Parties shall **first attempt to resolve** the matter amicably through negotiation.
- If unresolved, disputes will be subject to the **exclusive jurisdiction of the courts of England and Wales**.

14. Updates & Revisions

EPM Global Ltd reserves the right to **update this Legal Policy at any time**. Users are encouraged to periodically review this page for changes. Continued use of our services constitutes acceptance of the updated policy.

The latest version will always be available on our website.

15. Contact Us

For further information, please contact us at:

 [**office@epmgpartners.com**](mailto:office@epmgpartners.com)

Conclusion

At EPM Global Ltd, we are committed to **legal compliance, ethical business practices, and the highest standards of security services**. By maintaining transparency and continuous improvement, we ensure exceptional service while safeguarding the interests of our clients and partners.

For more details, please refer to our **Privacy Policy, Quality Policy**, or contact us directly.