

Privacy Policy

EPM Global Ltd – Last updated: 01 June 2026

1. Who we are

EPM Global Ltd provides security advisory, risk consultancy, journey management and unarmed close protection services. Our registered office is in England and Wales (Company No. 11377552).

This policy explains what personal data we collect, why we collect it, and what we do with it. It applies when you visit our website, contact us, apply to work with us, or engage our services.

We comply with the Data Protection Act 2018 and the UK General Data Protection Regulation (UK GDPR). If we update this policy, the revised version goes live on this page.

2. What we collect

We collect personal data in the following circumstances:

- When you contact us by email, phone or through our website
- When you apply for a position or send us a CV
- When you become a client or engage our services
- When you subscribe to our communications

The data we hold may include your name, contact details, employment history and qualifications (for applicants), records of services contracted, correspondence, and technical data gathered automatically when you visit our website (IP address, browser type, usage patterns via cookies).

If you post in any public area of our site, that information is visible to others.

3. How we use it

- Fulfil contracts and respond to enquiries
- Communicate service updates
- Assess job applications and carry out background checks where required
- Send marketing communications (only with your consent)
- Meet our legal and compliance obligations
- Improve how the website works

Our legal basis for processing

Depending on the purpose, we rely on one or more of the following:

- **Consent** — for marketing communications, which you can withdraw at any time by emailing office@epmgpartners.com or using the unsubscribe link in any email we send
- **Contract** — when processing is necessary to deliver services you have engaged
- **Legal obligation** — where the law requires it
- **Legitimate interests** — for operational purposes that do not override your rights

4. Who we share it with

We do not sell or rent your data. We may share it with:

- Third-party service providers who assist our operations (IT, payment processing)
- Business partners where necessary to fulfil a contract
- Regulatory authorities or law enforcement where required by law

Some service providers operate outside the UK or EU. Where that is the case, we ensure appropriate data protection safeguards are in place before any transfer. All third parties we share data with are contractually bound to protect it and use it only for agreed purposes.

5. How long we keep it

- Client records: for the duration of the relationship and up to 7 years thereafter for legal and tax purposes
- Job applications: 6 months, unless the applicant is hired
- Marketing subscriptions: until you opt out

On expiry, we delete or anonymise data unless there is a legal reason to retain it.

6. Security

We use encryption for data in transit, access controls to limit who can see personal data, and regular security reviews.

No online transmission is completely without risk — you are responsible for keeping your own login credentials secure.

7. Cookies

Our website uses cookies for functionality, analytics and marketing. You can manage or disable cookies in your browser settings, though some parts of the site may not work as intended if you do. See our Cookie Policy for full details.

8. Your rights

Under UK GDPR you have the right to:

- Access the data we hold about you
- Correct inaccurate data
- Request deletion (subject to legal exceptions)
- Restrict how we process it
- Receive a portable copy
- Object to processing based on legitimate interests
- Withdraw consent where that is the basis for processing

To exercise any of these rights, contact us at office@epmgpartners.com. We may ask you to verify your identity before we respond.

9. External links

Our website may link to third-party sites. We are not responsible for how those sites handle your data.

10. Complaints

If you think we have mishandled your data, contact us first and we will do our best to resolve it. If you remain unsatisfied, you can raise a complaint with the UK Information Commissioner's Office at ico.org.uk.

11. Contact

Email: office@epmgpartners.com

Phone: +44 (0) 2071 268 382

Data Protection Officer: Anemona Knut, EPM Global Ltd — office@epmgpartners.com