

Terms and Conditions

EPM Global Ltd – Last updated: 01 June 2026

1. About these terms

These terms govern the use of EPM Global Ltd's website and the provision of our services. By engaging us or using our site, you accept them. If you do not, please do not use our services.

EPM Global Ltd is registered in England and Wales (Company No. 11377552). References to "EPM", "we", "us" and "our" are references to EPM Global Ltd.

2. Definitions

Client — the individual or organisation engaging EPM for services.

Services — security advisory, risk consultancy, journey management, unarmed close protection and any related services provided by EPM as set out in a specific agreement.

Agreement — the contract between EPM and the Client for the provision of Services, incorporating these terms and any specific scope of work, proposal or purchase order.

3. Services

We provide services as agreed in writing with the Client. The specific scope, team, location, duration and fees are set out in the relevant agreement.

We may need to modify how services are delivered in response to changing operational conditions, threat assessments or legal requirements in the areas where we operate. We will notify you of any material change as soon as reasonably practicable.

4. Client obligations

You agree to provide us with accurate, complete and timely information necessary for us to deliver services safely and effectively. You agree to comply with all applicable laws and regulations in connection with your use of our services, including the laws of any jurisdiction in which services are delivered.

Where our services are delivered in complex or conflict-affected environments, you acknowledge that operational conditions can change rapidly and that our ability to deliver certain elements of the agreed scope may be affected by circumstances outside our control.

5. Fees and payment

Fees are as agreed in your specific contract or proposal. Unless otherwise agreed, payment is due within 30 days of the invoice date. Late payment may attract interest at the rate permitted under the Late Payment of Commercial Debts (Interest) Act 1998.

We reserve the right to suspend services where payment is materially overdue and the Client has not engaged with us to resolve the position.

6. Confidentiality

Both parties will keep confidential any proprietary, sensitive or operationally significant information disclosed during the course of the Agreement. This obligation survives termination.

This does not apply to information that is in the public domain through no breach of this obligation, or that is lawfully received from a third party without restriction.

Given the nature of our work, we treat all client information — including the existence of an engagement, personnel involved, locations and operational detail — as confidential unless you specifically instruct otherwise.

7. Intellectual property

All intellectual property rights in materials, risk assessments, reports and documents we produce remain with EPM unless otherwise agreed in writing. You are granted a limited, non-exclusive licence to use such materials for the purposes of your internal operations and for the specific engagement for which they were produced.

8. Limitation of liability

We are not liable for indirect, incidental or consequential loss arising from the use of our services. Our total liability for any claim arising from a specific engagement will not exceed the fees paid for that engagement.

Nothing in these terms limits our liability for death or personal injury caused by our negligence, for fraud, or for any other liability that cannot be excluded by law.

9. Indemnity

You agree to indemnify EPM against claims, costs or expenses arising from your breach of these terms or your misuse of our services.

10. Termination

Either party may terminate the Agreement with 30 days' written notice. EPM may terminate immediately if you breach a material term, fail to pay undisputed sums when due, or if continuing the engagement would require our personnel to operate in conditions that we assess as posing an unacceptable risk to their safety.

On termination, you remain liable for fees for services delivered up to the termination date.

11. Governing law and disputes

These terms are governed by English law. Any dispute that cannot be resolved through good faith discussion will be referred to the exclusive jurisdiction of the courts of England and Wales.

12. Changes to these terms

We may update these terms from time to time. The current version is always on our website. Continued use of our services after a change is posted constitutes acceptance of the revised terms. Where a change is material, we will take reasonable steps to notify active clients.

13. Contact

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